



EAP Model Comparison Chart

*For Group Rates Call 1-800-241-5740

EAP Services * This example reflects group plans with at least 200 employees	Popular MSEAP Plan	No Cost EAP Plan
Live Person Answering the Phone 24/7/365	Yes	Automated
Covers Everyone in the Home	Yes	Covers Employee and eligible dependents
Personalized Work/Life Landing Page With Over 20,000 Resources (Child Care, Eldercare, Parenting, Stress Management, Education, Financial / Time Management and Balance, etc.)	Yes	No
Virtual, Face to Face, and Telephonic Counseling & Coaching	Yes	Telephone Only
Renewable Sessions - Get 4 more sessions after there has been a 2-month break since the last session. Up to 12 annually per eligible employee & family members. CA Residents get 3 assessments every 6 months for a total of 6 per year	Yes	Flat 4 by Phone Only
Dedicated Personal Client Solutions Specialist (CSS)	Yes	Not Available
HR / Supervisory & Employee Orientations	Yes	Not Available
Unlimited Intensive Case Management Option	Yes	Not Available
Unlimited HR, Management, & Supervisor Consultations	Yes	Not Available
Access to Online Live Chat Feature	Yes	Not Available
On-Site or Virtual Critical Incident Stress Management (CISM) Services	Yes	Not Available
Advanced HR Support, Consulting, and Leadership Coaching	Yes	Not Available
1 Complimentary HR Assessment Tool	Yes	Not Available
2 Training Hours Included	Yes	Not Available
Certified Elder Care & Elder Law Consultations (Virtually or Telephonic)	Yes	Telephonic Elder Counseling
Certified Financial Wellness Consultations (Virtually or Telephonic)	Yes	Telephonic Financial Counseling
Quarterly/Annual Virtual Utilization Reports	Yes	Not Available